



Tsaá with Roma Membership: Terms & Conditions

Welcome to the **Tsaá with Roma** community. We hope this space brings you creative joy, a sense of belonging, and a deeper commitment to your craft. By joining as a member, you agree to the following terms:

Eligibility:

Membership is open to individuals 18+. By signing up, you confirm you meet this requirement.

Booking & Attendance:

Advance Booking: While Masterclasses are included in your membership, you must book your place in advance via the website to receive the joining instructions. Sessions are subject to capacity; we recommend booking early.

48-Hour Notice: We are a small organisation. If you book a Masterclass but cannot attend, please notify us at least **48 hours in advance**.

Sustainability: Frequent 'no-shows' or late cancellations make it difficult for us to manage costs and pay our guest tutors fairly. If this happens repeatedly, we may need to pause your membership.

Membership Usage & Access:

Personal Use: Your membership is for your exclusive use. You may not book multiple spaces for others or share your Tsaá Studio login details.

Active Status: Your membership must be active on the date of the event. If your subscription expires or is cancelled before the event takes place, your booking will be voided.

External Partnerships: Tsaá Membership covers events hosted directly by us. It does not apply to external events Romalyn leads for other organisations.

Payment & Cancellations:

Billing: Your payment is taken on the date of purchase and will recur monthly (or annually) on the same date unless cancelled.

Refund Policy: Membership payments are non-refundable.



Cancellation: You can cancel your membership at any time via your member portal. To avoid the next scheduled charge, please cancel at least 48 hours before your renewal date.

The Tsaá Studio & Intellectual Property:

Copyright: All materials in the Tsaá Studio (craft notes, videos, prompts) and the Seasonal Letters are the intellectual property of Romalyn Ante. These are for your personal use only and must not be redistributed or published.

Ownership of Your Work: You retain 100% ownership of any poems you share during our sessions.

Archived Access: Access to the digital library ends at the close of your final billing cycle upon cancellation.

Monthly Community Drop-ins (The Chat Space):

Safe Space Policy: Our drop-ins are built on kindness and vulnerability. Harassment or discriminatory behaviour will result in immediate removal from the membership without a refund.

Confidentiality: To protect everyone's creative process, what is shared in the community chat stays in the community. Please do not share other members' projects or stories without permission.

Recording: Only Recorded Masterclasses may be recorded for the member library. Live Masterclasses will **not** be recorded. Community Drop-ins (chat spaces) are generally **not** recorded to protect member privacy. Members may not record without permission.

Seasonal Letters & Postage:

Address Accuracy: We ship three times a year. It is your responsibility to ensure your mailing address is up to date in your member profile. We cannot re-send or refund letters lost due to incorrect address information.

Professional Disclaimer & Liability:

Creative Focus: While Romalyn Ante is a specialist nurse and CBT therapist, Tsaá with Roma is a literary endeavour. These sessions are for artistic growth and do not constitute medical advice or clinical therapy.

We are not responsible for loss, damage, or injury from participation.



Feedback is provided by a professional writer for educational and creative purposes only and is not formal consultancy advice.

Program Alterations:

Flexibility: Dates, guest facilitators, and themes are subject to change. While we aim for a minimum of 12 masterclasses a year, we reserve the right to alter the schedule due to illness or unforeseen circumstances.

Privacy:

Personal data is stored and processed under UK GDPR and the Data Protection Act 2018 for membership administration.

Changes & Governing Law:

Terms may be updated; continued use indicates acceptance.

Governing law: England & Wales. Disputes fall under UK courts' jurisdiction.

By completing your purchase, you acknowledge that you have read and agreed to these terms.